

Please print and send with your flowers. If you do not have a printer available to you, you can write the information that is in the green box on paper and mail with petals. By sending me your petals, you acknowledge that you have read the important information needed for your petals to get safely to me. I cannot be responsible for your petals if these important details are not followed.

Order Number: _____	Order Number: _____
Order Number: _____	Order Number: _____
Customer Name that the order was placed under: _____	
Person to be shipped to if other than customer (Must be on Order) : _____	
Color of Your Petals (if different from what is on order, please let me know): _____	

- IMPORTANT – DO NOT** ship fresh undried petals, as they can mold and mildew in the mail. If molded when I receive them, the order will be cancelled as it is not healthy for us to touch them.
- Please include order number(s) on the outside of package and inside of package
- Please include a **legible** Matching Customer Name and Address on outside of the package.
- I only mail to the address that you have down for the order. If this needs to be changed please cancel the order and place another order. This is very important as the labels are created using the address you provide. I am not responsible for incorrect addresses.
- Once you mail your petals, please wait about two weeks before sending a message to see if your petals have arrived. If after two weeks, you have not received a message from me, please contact me. I may have forgotten to send a message, or you may need to check up with the post office.
- After placing your order, we need to receive your flowers within 4 weeks of your order date. If we do not receive your petals within this time frame, you will receive a friendly reminder to send us your flowers. At this point you can choose to send the petals, cancel the order or the order can be fulfilled with our own petals. If we do not receive a response from you within one week of the reminder, your order may be completed with our flowers. (This is due to Etsy, Michaels, and golmagine policies on shipping orders late and having a lot of refunds)
- If you have multiple orders and they are to use the same flowers, please do not send more than one package. As the mail doesn't always seem to get them to me at the same time, and I may start your order before addition packages may arrive.
- Please do not send requiring a signature, I am not always home, and this may cause them to be returned
- Please do not include original handwriting to be engraved in package. Send a clear image through our messages
- Know that the estimated processing time is from the time I receive your petals, not the date of your order.

EXAMPLE OF SENDERS AND BUSINESS ADDRESS *Please include platform you ordered from*

Customer Name Street Address City, State, Zip code Order Number(s) : 123456, 1234567	D and B Treasures – (Etsy, Michaels, Go-Imagine, or Website) 457 Lakeshore Drive Ohatchee, AL 36271
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